



VISITOR CODE OF CONDUCT

The Royal Welsh Agricultural Society looks forward to welcoming you to our events. In line with general government guidance on the admission of visitors to the site, this Visitor Code of Conduct is designed to guide and advise you on the protocols in place during the event. The organisers (RWAS) have put in place a range of procedures to ensure the safety of all attendees.

However, it is vitally important that everyone plays their part in making the event safe and enjoyable. We need your continued support and cooperation to achieve this. Visitors are therefore kindly reminded to adhere to this Code, follow all safety requirements, assist staff and stewards, and help protect themselves and fellow attendees.

- Visitors must comply with the Society's ticket terms & conditions, outlined in full on the ticketing website.
- Plan your journey in advance and arrive at the Showground in plenty of time. Travel safely and stay updated on guidance regarding safe travel, car sharing, and public transport.
- While at the event, follow all information and directional signage and comply with any instructions given by staff, stewards, or over the PA system. In an emergency, this ensures you reach safety efficiently.
- Only mobility scooters and wheelchair use are permitted on site for accessibility needs. No bicycles, e-bikes, scooters, e-scooters, roller skates or any other form of transportation is allowed during the event.
- Cash payments can only be made at selected gates. E-tickets are preferred for quicker entry.
- Our stewards and security teams are present to help keep you safe. If you notice crowding or other safety concerns, please inform a steward.
- Carrying alcoholic drinks around the site or drinking in public areas is prohibited, except in designated bars.
- Smoking and vaping are not allowed in any enclosed or partially enclosed public areas, including livestock buildings.
- Come prepared for changing or extreme weather. Check forecasts and bring suitable rain attire, appropriate footwear, warm clothing, hats, sunscreen, and water bottles to enjoy the event in all conditions.
- There may be uneven surfaces off the main walkways; please stick to paths where possible.
- When using toilet facilities, be patient and considerate of others to avoid overcrowding.
- Maintain good hand hygiene. Wash hands before eating and after touching animals, and avoid touching your face, handles, and fences. Report any issues with sanitiser or hand washing facilities to staff.
- In the Grandstand, wait until walkways are clear and follow stewards' instructions when moving.
- In crowded spaces or indoors, maintain a respectful distance from other visitors.

- Media and marketing coverage will be ongoing during the event, meaning photographs and video may include attendees. If you or anyone in your group does **not** wish to be photographed or filmed, please contact the Marketing and Communications team via requests@rwas.co.uk.
- If attending with family or friends, ensure they have read and understood this Visitor Code of Conduct.
- Bag searches will be conducted; refusal to comply will result in no entry. Knives or other sharp objects found will be confiscated. Please do not bring these items. Amnesty boxes are located at all public entrances.
- The Society reserves the right to exclude any visitor who fails to comply with this Code or displays anti-social behaviour.
- The Society refuses entry to any registered sex offender or anyone subject to a sexual harm prevention order.
- The Society has a zero-tolerance drug misuse policy and refuses entry to anyone in possession of illegal drugs or substances. If discovered, the individual(s) will be removed from the event. Detection dogs will be active on site during the event.

The Royal Welsh Agricultural Society takes public safety and security seriously and works in collaboration with Protect UK: <https://www.protectuk.police.uk>.

Thank you for your support, and we look forward to welcoming you.