



VISITORS' CODE OF CONDUCT

The Royal Welsh Agricultural Society looks forward to welcoming you. In line with general government guidance on the admission of visitors to the site, this Code of Conduct acts to principally guide and advise you of the protocols in place during the event. The organisers (RWAS) have put in place a range of procedures, to ensure the safety of all visitors who attend the event.

However, it is vitally important that everyone plays their part in making the event safe and enjoyable and we need your continued support and cooperation to achieve this. Visitors are therefore kindly reminded of the requirement to adhere to this Code of Conduct, and follow all safety requirements, to assist staff and stewards, and to help protect you and your fellow visitors.

- **Visitor's must comply with the Society's ticket terms & conditions.** These will be outlined in full on the Show web site.
- Plan your journey well in advance and arrive at the Showground in plenty of time. Remember to travel safely and keep up to date with guidance on safe travel, car sharing, and public transport.
- When you are at the event follow all information, direction signage and comply with any instructions or guidance given by staff and stewards, or over the PA system. In the event of an emergency, this will help you get to where you need to be in the safest and most effective way.
- Please note, during the Royal Welsh Show that cash payments can only be made at selected gates. This is not the case at the Spring Festival and Winter Fair whereby any gate can accept cash. To note, the preference for admission is e-tickets as this will ensure a quicker admission into the event.
- Our stewards and security teams will be helping to keep you safe. If you have any concerns about areas of crowding or other safety issues, please inform one of the stewards.
- It is prohibited to carry alcoholic drinks around the site and drink in public places other than designated bars on site.
- Smoking and vaping are not allowed in any enclosed or partially enclosed public area, this includes in livestock buildings.
- Come prepared for changing or extreme weather, please check the weather forecast and bring either suitable rain attire, warm clothing or hats/sunscreen/water bottles, so you can continue to enjoy the event in all weathers.
- When using toilet facilities, please be patient and considerate towards other users, and wait your turn to avoid toilet areas becoming crowded.
- It is important to maintain good hand hygiene whilst at the event. Always wash your hands before eating and after touching animals, and avoid touching your face, handles and fences whenever possible. If there are issues with sanitiser points or hand washing facilities, please inform a member of staff.
- If you are in the Grandstand and need to move, wait until walkways are clear and follow stewards' instructions and directions.
- If you are in a crowded space or indoors, please keep a respectful distance between yourselves and other visitors.

- There will be continual media and marketing coverage within the event meaning that photographs will be taken that may encompass the public. If you or an individual within your group wish **NOT** to be photographed or filmed, please contact the RWAS Marketing and Coms team via enquiries@rwas.co.uk
- If you are attending the Show with other members of your family or friends, please make sure they have read and understood these guidelines.
- Bag searches will be undertaken and refusal to comply will result in no entry.
- The Society reserves the right to exclude any visitor that fails to comply with the Code of Conduct or displays anti-social behaviour.
- The Society refuses entry to any registered sex offender or anyone with an existing sexual harm prevention order.
- The Society operates a no drug zone and therefore any person in possession of drugs will not be allowed on site.

We take public safety and security measures seriously and the RWAS is pleased to work in collaboration with Protect UK

<https://www.protectuk.police.uk>

Thank you for your support and we look forward to welcoming you.