## **VISITORS' CODE OF CONDUCT**



The Royal Welsh Agricultural Society looks forward to welcoming you to the 2023 Royal Welsh Show. In line with general government guidance on the admission of visitors to the Showground, this Code of Conduct acts to principally guide and advise you of the protocols in place during the event. The organisers (RWAS) have put in place a range of procedures, to ensure the safety of all visitors to the Show. However, it is vitally important that everyone plays their part in making the event safe and enjoyable and we need your continued support and cooperation to achieve this. Visitors are therefore kindly reminded of the requirement to adhere to this Code of Conduct, and follow all safety requirements, to assist staff and stewards, and to help protect you and your fellow visitors.

- Visitor's must comply with the Society's ticket terms & conditions and any Government guidance that may be in place at the time of the Show. These will be outlined in full on the Show web site.
- Visitors and staff must not attend the Show if they have any of the main symptoms of COVID-19 or a positive test result. You should follow public health advice.
- Plan your journey well in advance and arrive at the Showground in plenty of time. Remember to travel safely and keep up to date with guidance on safe travel, car sharing, and public transport.
- When you arrive at the Showground follow all information, direction signage and comply with any instructions or guidance given by staff and stewards, or over the PA system. This will help you get to where you need to be in the safest and most effective way.
- Please note cash payments will only be accepted at the entrances A,C & G, all other gates are either advance ticket or card payment.
- Our stewards and security teams will be helping to keep you safe. If you have any concerns about areas of crowding or other safety issues, please inform one of the stewards. Security guards will be conducting random bag searches on entry points.
- It is prohibited to carry alcoholic drinks around the Showground and drink in public places other than designated bars on site.
- Smoking is not allowed in any enclosed or partially enclosed public area, this includes vapping.
- Come prepared for changing weather, please check the weather forecast and bring a suitable raincoat or umbrella so you can continue to enjoy the Show in all weather.
- When using toilet facilities, please be patient and considerate towards other users, and wait your turn to avoid toilet areas becoming crowded.
- It is important to maintain good hand hygiene whilst at the Show use the sanitiser dispensers provided. Always wash your hands before eating and after touching animals, and avoid touching your face, handles and fences whenever possible. If there are issues with sanitiser points or hand washing facilities, please inform a member of staff.
- If you are in the Grandstand and need to move, wait until walkways are clear and follow stewards' instructions and direction signage.

- If you are in a crowded space on the Showground or indoors, please keep a respectful distance between yourselves and people who are not in your group.
- If you are attending the Show with other members of your family or friends, please make sure they have read and understand these guidelines.
- The Society reserves the right to exclude any visitor that fails to comply with the Code of Conduct.

## Thank you for your support and understanding. Please stay alert, follow these guidelines, and help us all enjoy the Show safely.

We look forward to welcoming you back in 2024.